Welcome to the exam.

In a moment, your teacher is going to give out the question papers. When you get your paper, fill in your name, Centre number and candidate number on the front page. Do not talk to anyone during the exam.

If you would like the recording to be louder or quieter, tell your teacher NOW. The recording will not be stopped while you are doing the exam.

Teacher: please give out the question papers, and when all the candidates are ready to start the test, please turn the recording back on.

[BEEP]

Questions 1–4

You will hear four short recordings. Answer each question on the line provided. Write no more than three words, or a number, for each detail.

You will hear each recording twice.

PAUSE 00’05”

Question 1

(a) What did the girl want to see on her visit to the City Art Gallery?

(b) What new feature of the City Art Gallery is mentioned?

V1: teenage girl
V2: teenage boy

V1 *We went to the City Art Gallery again with our teacher the other day. She took us to study the landscape paintings. A few were impressive I suppose, though not really my thing.

V2 You should’ve checked out the portraits. They’re all in this newly opened exhibition. It’s on the second floor.
V1 I had a quick look, because they’re next to the sculpture section, and that was what I’d been looking forward to.

V2 I like the way the building’s been redecorated, thought the entrance hall isn’t any different. And that café’s still pretty basic.

V1 But did you see the information desks on every floor? They weren’t there last time. **

PAUSE 00’10”
REPEAT FROM * TO **
PAUSE 00’05”

R1 Question 2

(a) How deep did the man dive?

(b) What did the woman enjoy most during her dive?

V1: male, early to mid-twenties
V2: female, early to mid-twenties

V1 *I went diving in Thailand last summer. I did my advanced certificate years ago so I’m qualified to dive to a depth of 30 metres. In fact, we didn’t manage more than 16 metres. We could’ve gone down to 18 metres, which is as far as my friend is allowed to go legally as he’s only got a basic diving certificate.

V2 You must’ve seen some amazing things. I’ve heard that the marine life is fantastic in Thailand.

V1 And where did you go diving?

V2 Florida. My friends wanted to see the fish and other creatures but we discovered some caves – they were much better than exploring shipwrecks! **

PAUSE 00’10”
REPEAT FROM * TO **
PAUSE 00’05”

R1 Question 3

(a) What does the speaker usually design?

(b) What has inspired her latest work?

V1: female, mid-twenties

V1 *I’m a fashion designer and I think people are getting tired of wearing the same old T-shirts and jeans, and though I’ve occasionally produced those products, in my country people want something different. I want to satisfy that need. I’m well-known for the long dresses I’ve designed – that’s been the majority of my work over the years. But right now I’m experimenting with things based on 1920s fashions. I find these really give me great ideas – I’m not so interested in later periods, like the 1960s. But I’m sticking with the bright colours people expect me to use. And as before, I’m working with cheap, but comfortable fabrics. **

PAUSE 00’10”
REPEAT FROM * TO **
PAUSE 00’05”
R1  Question 4

(a) What are the competitors given before the race?

(b) What do many competitors usually remove from their bags before the race?

V1: male, late twenties

V1  *The 'Marathon of the Sands' is a long-distance race which is run in the Sahara desert in Morocco. The organisers are responsible for providing tents for competitors to sleep in but competitors have to bring their own sleeping bag. Everything else must be carried in a rucksack weighing no more than 15 kilos. Organisers hand out water during the race so the competitors don’t need to worry about that. But many arrive with heavy bags and so have to throw away some items. Food is rarely given up but it’s common to get rid of clothing. Apparently, runners are reluctant to leave behind their mp3 players because music keeps them going during the race! **

PAUSE 00’10!
REPEAT FROM * TO **
PAUSE 00’05”

R1  That is the end of the four short recordings. In a moment you will hear Question 5. Now look at the questions for this part of the exam.

PAUSE 00’20”

TRACK 3

R1  Question 5

You will hear a talk given by a man about the early history of the cinema in the United States. Listen to the talk and complete the sentences below. Write one or two words, or a number, in each gap.

You will hear the talk twice.

V1: male, thirties

V1  *I’m going to tell you about the development of the cinema in the United States in the late nineteenth and early twentieth centuries. The first films were something of a novelty to audiences, who had simply never experienced anything like them before. Films in the 1890s had no sound and were barely a minute in length. This was quite a contrast with contemporary shows or theatre productions people saw that lasted at least an hour. Initially, people were not able to watch complex stories; instead films simply presented everyday scenes, which no doubt people at that time found interesting. Alternatively, audiences might be fortunate enough to see sporting events, and these were regarded as the most thrilling things to watch.

Films about adventures or journeys came later in the twentieth century; initially, a surprisingly large number of films featured crime. It seems that their popularity was mainly the result of a famous film released in 1901 which showed someone who had stolen food from a shop being chased by a policeman.

From 1910 onwards, although audiences were still mostly interested in watching entertainment such as comedy and drama, it became possible for people visiting the cinema to catch up with the news as well. These short films gave audiences some idea of what was happening in the world and so had an educational purpose.
Films were sometimes shown at big theatres. They would be a small part of a programme featuring other entertainment and so weren’t the main attraction there. What many people aren’t aware of is that films were shown in empty shops, but the audience numbers were limited.

To satisfy the growing demand, businessmen began constructing buildings that were completely dedicated to the screening of films and nothing else. Their idea was to model cinema buildings on European opera houses, and they were clearly designed to impress people. Cinemas were known as ‘picture palaces’, which reveals just how luxurious they could be.

Owners of cinemas wanted audiences to relax and feel as comfortable as possible. Between 1910 and 1920 many cinemas installed seats that were much better than before, and there were soft carpets too. People were even more amazed by the fact that there was air conditioning. This was something quite new for them.

Compared to today, films in this period were made with fairly simple technology, and all films were accompanied by music that was produced by an orchestra. Some cinemas even employed someone who stood to the side of the screen and explained what was happening as all the action took place. Films were shot with cameras that were fixed in their position, although some techniques such as close-ups were introduced surprisingly early, back in 1900. A few special effects were possible, although these were very basic by modern standards.

Are there any questions before I move on to consider the period after 1920? **

PAUSE 00’30”

R1 Now you will hear the talk again.

REPEAT FROM * TO **
PAUSE 00’30”

R1 That is the end of the talk. In a moment you will hear Question 6. Now look at the questions for this part of the exam.

PAUSE 00’25”

TRACK 4

R1 Question 6

You will hear six people talking about working in teams. For each of speakers 1 to 6, choose from the list, A to G, which option each speaker expresses. Write the letter in the appropriate box. Use each letter only once. There is one extra letter which you do not need to use.

You will hear the recordings twice.

R1 Speaker 1

V1 (female, late teens)

*I was in a school hockey team that was playing pretty badly when I joined. I don’t think the team was really pulling together and there were too many strong personalities who often had arguments. Despite this, we managed to turn things round and actually won our last five games, which wasn’t expected. It was a great success which still gives me a lot of pleasure when I think about it. Our captain did a good job, and maybe one day I’d like to have a go at that role.
R1 Speaker 2

V2 (male, early 20s)

I was a member of a team that took part in a quiz competition. We were a strange mix of people who wouldn’t normally spend time together, but that didn’t matter because the important thing was that we could answer all these tricky questions. We did quite well but we didn’t win. I tried my best, but couldn’t believe how few answers I could come up with, and near the end was just sitting there looking puzzled! I really felt that I was letting the team down by not saying very much.

R1 Speaker 3

V3 (female, teens)

We had to do a school project last term, which involved working in a team. The teacher said the final result was pretty good, though I felt there was room for improvement. I was the one asked to lead the team, and though I’d been a bit reluctant to take that on, I found myself really getting into it and having fun. One or two people didn’t contribute much, but that always happens, and at least we didn’t spend hours arguing about how to do things.

R1 Speaker 4

V4 (male, teens)

We do some classwork exercises in teams these days, and it can make the atmosphere quite tense and competitive. I know this can be motivating for students, and I enjoy it sometimes. This time what we were being asked to do was a problem-solving task that needed peace and quiet, and so I was reluctant to work with any classmates. But since they were my friends, it wasn’t too bad. I think I ended up doing most of the hard work, to be honest!

R1 Speaker 5

V5 (female, early 20s)

I was in a volleyball team last year. It didn’t matter to me that I played a fairly small role most weeks because I really enjoyed myself. We usually played opponents who were more skilful, and so we didn’t take losing too seriously! It wasn’t about the results, it was about being together. I was amazed by how much some of the girls put into the matches. When I saw a friend keep playing even though she had a bit of an injury, it pushed me to try harder too.
R1 Speaker 6

V6 (male, 20s)

At work we had to do a survey – you know, go out on the street and ask people questions. We were supposed to do it in a team, and we all got on perfectly well and had a good laugh when we sat down and planned everything. I think we enjoyed ourselves a bit too much, when actually we needed to get things done more quickly and efficiently. I was irritated by how the day just slipped away with nothing much to show for it by five o’clock! **

PAUSE 00’20”

R1 Now you will hear the six speakers again.

REPEAT FROM * TO **

PAUSE 00’30”

R1 That is the end of Question 6. In a moment you will hear Question 7. Now look at the questions for this part of the exam.

PAUSE 00’25”

TRACK 5

R1 Question 7

You will hear an interview with Shirley Sullivan about her work as a tour guide. Listen to the interview and look at the questions. For each question, choose the correct answer A, B, or C, and put a tick (✓) in the appropriate box.

You will hear the interview twice.

V1: male, mid-twenties
V2: female, early forties

V1 Hello Shirley. Thanks for agreeing to talk to us today. What gave you the idea of becoming a tour guide?

V2 Like many people, when I was young I dreamed about travelling the world, but I didn’t see it as something I’d do for a living. Then one summer I had to show some American relatives around my town, and to my surprise I realised I could do it well, and also answer their questions. Despite having a friend who worked as a guide, it had never occurred to me I might be good at this job too.

V1 Mmm – so what’s the most effective way to get ready for a tour you’re going to lead?

V2 I’m given helpful notes on all the tourist attractions by the company I work for, though these aren’t always sufficiently detailed. I treat anything form the internet with a certain amount of caution as it’s not necessarily accurate. I tend to devote most of my time to a few history books because the facts and figures there are reliable and will never be out of date!

V1 What is the most essential characteristic a good tour guide needs to have?

V2 Tourists can be difficult: they get tired, they complain about minor problems, or they don’t want to cooperate and follow your instructions; but whatever happens the guide has to keep their cool and not get annoyed. Having the qualifications and the relevant knowledge matters in this job, and so does being enthusiastic about what’s in front of you.
Do you find it hard when things go wrong?

I plan carefully but sometimes museums or art galleries aren’t open when they are supposed to be. In that situation I’m calm because I usually have an alternative plan. If members of my group aren’t punctual that can create serious difficulties for me because the whole schedule is affected. Rain or cold is often something that guides worry about, but it doesn’t usually bother me: you can have fun whether the sun’s shining or not!

Of course. Though how do you cope when someone asks a question you don’t know the answer to?

Well, in my experience it’s quite common for a few tourists to have done research and so they’re quite knowledgeable. Some guides might panic if they get a difficult question from someone like that, or, even worse, just pretend they know the answer and hope nobody notices! I find complete honesty is best and tricky questions really encourage me to work harder in future and build up my knowledge.

Do you ever do guided tours of the town you come from?

Yes, I do actually and I’m very proud of my town and its beauty, and it’s surprising that we don’t attract more tourists. Those who do come usually comment on how interesting it is. I’m always determined to prove just how fascinating it is and I don’t mind if people think I’m too enthusiastic. There’s so much to see and never enough time so visitors inevitably get an incomplete picture, which is a real shame.

And I’m curious about one other thing. Do you take guided tours when you go on holiday?

Well, I might occasionally go on a museum tour. I can learn some new techniques from a guide because everyone does things differently. Generally, I prefer to sit in a new place and soak up the atmosphere and not fill my head with new information. I just want to switch off. Although I know guides who choose to have a break from their jobs by exploring a new place alone, I quite like travelling in a group even when I’m not working.

Are there any particular tours you would like to do in the future?

I’ve been involved in a range of tours so far and enjoyed everything, especially when I worked with young students. One area I haven’t explored is combining city tours with activities based in the wild, like mountaineering. I’ve been offered tours for groups of perhaps only five or six people – quite exclusive, but I think bigger groups tend to be more rewarding.

Sounds good. Thank you very much, Shirley. **

PAUSE 00'30"

Now you will hear the interview again.

REPEAT FROM * TO **
PAUSE 00'30"

That is the end of Question 7, and of the exam.

In a moment your teacher will collect your papers. Please check that you have written your name, Centre number and candidate number on the front of your question paper. Remember, you must not talk until all the papers have been collected.

PAUSE 00'10"
R1 Teacher, please collect all the papers.